

JUNIOR LIVING ASSURANCE / MAXCARE JUNIOR INSTRUCTION PAGE



Dear Claimant,

We are sorry to learn of your child's illness.

For processing of the child illness claim, we require the following:

- 1) Claimant's Statement.
- 2) Clinical Abstract Application Form.
- 3) Doctor's Statement (refer to Note I) below.
- 4) All available Laboratory and Test Results (as specified in the Doctor's Statement).
- 5) Authorisation Letter (refer to Note II below).

Once we have received all the above required documents, we will process your claim and inform you of the outcome as soon as possible.

Note:

- I) The Doctor's Statement must be completed by the attending doctor and furnished at the expense of the claimant together with all available Laboratory and Test Results.
- II) Authorisation letter has to be submitted if you are authorising another party to handle the claim on your behalf.
- III) Please continue to pay your premiums until we inform you that the claim is admitted.
- IV) Please use our Hospitalisation Claim Form if you are filing a Accidental Hospitalisation benefit/ Daily Hospital Benefit for Hand Foot Mouth Disease claim.

Submission of documents via the following channels

- **Online Form**

Make an online submission with your completed forms and supporting documents via greateasternlife.com > [Contact Us](#)

- **Walk-in or post**

Drop off the completed forms and supporting documents at our customer service centre (address below)

- **By Post**

Attention: Claims Department

The Great Eastern Life Assurance Company Limited 1 Pickering Street
Great Eastern Centre #01-01
Singapore 048659

The Great Eastern Life Assurance Company Limited (Reg. No. 1908 00011G)
Claims Department
1 Pickering Street, #01-01 Great Eastern Centre, Singapore 048659

For enquiries, call (65) 6248 2888 or visit us at greateasternlife.com > Contact Us



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